

Disability Services Advocacy Team

November 2025 External Stakeholder Sessions

(Please note: these sessions are for organisations outside the DWP only)

The Disability Services Advocacy Team are here to support with raising awareness of the different Disability Services benefits and grants. These are Personal Independence Payment (PIP), Disability Living Allowance (DLA), Industrial Injuries Disablement Benefit (IIDB) and Access to Work (AtW).

Please see details of our upskilling sessions for external stakeholders below. To book a place please use each of the individual links for the relevant events.

Please note: You are required to enter the password **BEFORE** entering the session page on Eventbrite.

All session passwords are: DWP2025

Personal Independence Payment

This session covers what PIP is, eligibility criteria and the customer journey when making a claim, including the assessment process. There will be opportunity for Q&A at the end of the session.

05/11/2025 10:00-13:00 <https://PIP-Session-05-11-25.eventbrite.co.uk> Password: **DWP2025**

06/11/2025 10:00-13:00 <https://PIP-Session-06-11-25.eventbrite.co.uk> Password: **DWP2025**

19/11/2025 10:00-13:00 <https://PIP-Session-19-11-25.eventbrite.co.uk> Password: **DWP2025**

26/11/2025 10:00-13:00 <https://PIP-Session-26-11-25.eventbrite.co.uk> Password: **DWP2025**

Personal Independence Payment Change of Circumstances:

This session covers how and when to report a change of circumstances (CofC), how to complete the CofC form and useful evidence to support a CofC. There will be opportunity for Q&A at the end of the session.

11/11/2025 10:00-11:30 <https://PIP-CofC-11-11-25.eventbrite.co.uk> Password: **DWP2025**

Disability Living Allowance Child (DLAc)

This session covers what DLAc is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

18/11/2025 13:30-15:00 <https://DLAc-Session-18-11-25.eventbrite.co.uk> Password: **DWP2025**

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Access to Work

This session covers what AtW is, what it can support with, eligibility criteria and the customer journey. There will be opportunity for Q&A at the end of the session.

11/11/2025 13:30-15:00 <https://AtW-Session-11-11-25.eventbrite.co.uk> Password: **DWP2025**

19/11/2025 13:30-15:00 <https://AtW-Session-19-11-25.eventbrite.co.uk> Password: **DWP2025**

Access to Work Payments:

This session covers reasonable adjustments, the Health Adjustment passport (HAP), what Access to Work is, what it can fund, eligibility and how to complete claim forms. There will be opportunity for Q&A at the end of the session.

25/11/2025 13:30-15:00 <https://AtW-Payments-25-11-25.eventbrite.co.uk> Password: **DWP2025**

DWP Disability Services support for SEND Schools, Colleges and Support Organisations

We will be covering Disability Living Allowance for Children and Personal Independence Payment (PIP) focusing on the transition between the two when a child reaches the age of 16. The session also includes how AtW can help and support following secondary education when moving into employment.

12/11/2025 13:30-15:30 <https://SEND-Session-12-11-25.eventbrite.co.uk> Password: **DWP2025**

27/11/2025 13:30-15:30 <https://SEND-Session-27-11-25.eventbrite.co.uk> Password: **DWP2025**

Appointees and Other Payee's

This online session covers what an appointee is, the requirements of the role, and the process to follow to become an appointee as well introducing Personal and Corporate Personal Acting Bodies.

The session covers appointee and payees in relation to disability services. There will be Q&A at the end of the session.

25/11/2025 10:30-12:00 <https://DS-Appointee-25-11-25.eventbrite.co.uk> Password: **DWP2025**

If you need to contact the team, please contact us on the below email address:

disabilityservices.advocacyteam@dwp.gov.uk